REPAIR SHARKS
Quality Repairs at an Affordable Price

GREAT NECK, NY
516-499-6892

Mail-in diagnostic form

Complete, print and include this form with your securely packed device.

CHECK YOUR DEVICE BEFORE SHIPPING
iPod mail-in service: Classic, Video and Touch only.
DO NOT SEND iPod Nano devices, TVs or audio equipment.

For consoles, handhelds or other devices, confirm your exact model with us first.

- ☐ iPod Classic
- ☐ iPod Video
- ☐ iPod Touch
- ☐ Other - confirmed

Full name

Contact phone

Contact email

Order number, if you ordered online

Return shipping street address

City

State

ZIP code

Exact model / generation / capacity

Serial number, if available

Describe the problem, symptoms and any damage

Before packing: back up your data whenever possible. Tell us if preserving data is a priority.

SHIP TO

Repair Sharks LLC
350 Northern Blvd, Suite 200
Great Neck, NY 11021

WHAT HAPPENS NEXT

1. We diagnose the issue.
2. We contact you with an estimate.
3. You decide whether to approve repair.

Free diagnostics. Free return shipping with repairs.

If no repair is performed, a $14.95 return-shipping fee applies. Timing varies by issue and parts.

Current instructions: repairsharks.com/faq | Terms and warranty: repairsharks.com/terms